

Call the *STARS* Emergency Link Centre®
Toll Free 1-888-888-4567 or Direct 403-299-0932

Select: 'Option 1' if there is an emergency at your site
'Option 2' to register your site, or make changes to an existing site
'Option 3' to close your site (leave a message with site number, location, and your name/contact phone number)

Site Registration Questions

- 1) Caller (Name, contact number, company).
- 2) Who is the primary contact for this site? (Name, contact number, company).
- 3) Who is the Emergency Contact for this site? (Name, contact number, company).
- 4) For Emergency Contact only: What is the highest level of medical training? i.e. Standard First Aid, Emergency Medical Responder, Emergency Medical Technician - Ambulance, Emergency Medical Technologist - Paramedic, OFA Level 3, etc.
- 5) Who is responsible to close the site? (Name, contact number, company and email address).
- 6) Is anyone allowed to make location changes to the site? If not, who is authorized to make location changes?
- 7) Is this a temporary or permanent site? (Temporary charge is \$6 per day, Permanent is \$150 per year)
- 8) How many people are working at this site?
- 9) Is this location operating 24 hours?
- 10) Do you have an Authorization for Expenditure (AFE) number or Project/Cost code number? Leaseholders have asked that this number to be provided for each registration, where applicable, for billing purposes.
- 11) What is the surface location of the site:
In AB, SK, MB - provide LSD (Legal Subdivision) and/or GPS (Global Positioning System).
In B.C. provide GPS and/or PNG (Petroleum & Natural Gas) grid number.
In NWT provide GPS and/or NTS (National Topographical System) number.
- 12) What is the nearest town to the site?
- 13) Are road directions to the site posted by the emergency phone or in the ERP (Emergency Response Plan)?
- 14) Is the site accessible by 2-wheel-drive ambulance?
 - a) If no, provide details.
- 15) Is there a Landing Zone (LZ) on site (a 36x36m area that is clear and flat)?
 - a) If no, provide location where the helicopter can land.
- 16) What is the nature of the activity?
 - a) For activities on a drilling rig what is the rig number?
- 17) What dangers are there for the crew?
 - a) Is there Hydrogen Sulfide (H₂S - most commonly known as sour gas) on site?
 - b) Is there a monitor on site confirming the presence of H₂S?
 - c) Are there any other dangers that should be noted?
- 18) Is there an Medical Mobile Treatment Center (MTC), or an Automatic External Defibrillator (AED)?
- 19) Name of Leaseholder or Primary Contractor.
- 20) Which company is to be billed for this site registration? NOTE: Private Properties, Recreational sites, etc. do not pay for site registration services.

DISCLAIMER: Registering with the STARS Emergency Link Centre does not guarantee that STARS will fly to your location. This is a physician-led decision based on injuries, weather, and aircraft availability.